



TRUTINA

LIFE IN BALANCE

Resident Entry Gate Instruction Sheet

Your community has been equipped with a DoorKing Telephone Entry System that will provide communication for your guest from the gated entrance to your home by use of the local telephone network. If you have any questions regarding the use or operation of this system, please see your system administrator (building manager / HOA representative) email trutina@rockwoodpm.com or call 509-321-5921

Guest Communication

Your name and telephone number have been programmed into the telephone entry system under a specific DIRECTORY CODE. This directory code can be from 1 to 4 digits long depending on the needs of the application. When a guest comes to visit you, they will look your name up in the directory. When your name is displayed in the directory, the guest will press the CALL button to establish communication with your home.

Granting or Denying Access

Once you have answered the phone call and you have identified your guest you have the choice to either grant access or deny access to your guest. To grant access to your guest press 9 on your touch-tone telephone. The telephone entry system will respond with a confirmation tone indicating that the gate is opening and will automatically disconnect itself. To deny access to your guest press the # key.

Call Waiting

If you are on the telephone when a guest tries to contact you from the telephone entry system, they will hear a busy signal and will have to wait for you to end your call before they can contact you.

Privacy

If you do not want your name listed in the electronic directory, inform the system administrator of this. Your telephone number can be stored in the system without your name being displayed on the directory. If you choose this option, you will need to inform your guest of your directory code otherwise they will have no method of contacting you from the entry of your community through the telephone entry system.

Access Code

Your system may be equipped with an access code that will allow you to open the gate by entering this code on the system keypad. To use the access code first press the # key and then enter the four digit code.